



Coaching in Action

Learning and Development Workshop



Stormont Hotel, Belfast
24 March 2010
9.30 am - 1 pm

**A Practitioner's View of the Insights and Challenges
from the Field of Executive Coaching**

Bernard Chanliau, Xenergie Consulting Ltd.

Coaching – A Continuous Journey: A Local case study

Andrea Close, gem

Evaluating the impact of Learning, Training & Development

Dr John McGurk, CIPD

A Unique Networking Opportunity...
At affordable prices...

Coaching in Action

Learning and Development Workshop (24 March 2010)

Coaching in organisations can deliver a range of benefits that include: enhanced individual performance; improved communication processes; higher productivity; greater clarity about goals and objectives; effective knowledge-sharing processes; increased creativity; enhanced staff engagement; and the development of an effective leadership style.

Join us at the 'Coaching in Action' workshop and discover how you can develop an approach to coaching that is tailored to your organisation's needs and delivers maximum value.

To learn from three of the leading industry practitioners and CIPD's views on evaluating its impact, book your place today.

Fee
For CIPD members £30+VAT
For Non Members £40+VAT

Venue
Stormont Hotel
Upper Newtownards Road
Belfast
BT4 3LP

Fee Slashed !!

Speakers

A Practitioner's View of the Insights and Challenges from the Field of Executive Coaching

Bernard Chanliau,
Co-Director and Owner,
Xenergie Consulting Ltd.



Bernard is a qualified and accredited Executive/Leadership Coach. He specialises in issues relating to leadership, team and culture development, change management, interpersonal skills and organisational analysis. He is an NLP master practitioner.

Xenergie is an internationally-traded service provider of organisation analysis, consulting and culture development programmes.

Coaching – A Continuous Journey: A Local case study

Andrea Close, Head of Organisational Development and Coaching, GEM

Andrea has 14 years of experience in call-centre environment. She has been coaching within 'gem' to support the achievement of business and personal development goals

through an award winning development programme.

'gem' is one of Europe's largest leading independent providers of outsourced multi lingual, multi channel customer contact solutions.

Evaluating the impact of Learning, Training & Development

Dr John McGurk, CIPD Adviser, Learning, Talent & Development

John advises CIPD on issues relating to learning, talent and development. His research interests include coaching and public affairs. Before joining CIPD, he was Head of Research and Policy at the British Air Line Pilots Association for eight years. Prior to that, he was an academic in Cardiff Business School.

How to book your place?

From CIPD Website:
Log on to www.cipd.co.uk/branch/nireland
Click on **Events** section and use **'BOOK EVENT'** command.

Alternatively, you can email:
admin@cipdni.wanadoo.co.uk